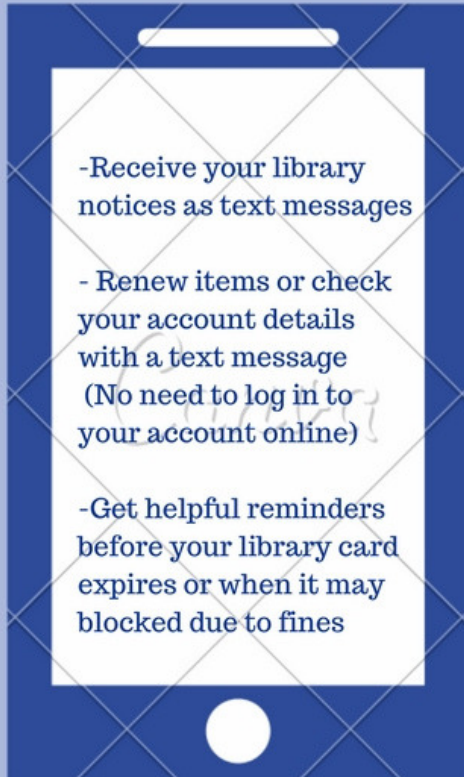


Get library notices on your mobile device with Shoutbomb



FAQs

How do I use text messaging to view and renew items on my account?

Text the keyword commands or reply to courtesy & overdue notices.

How will I know what to text? Do I need to remember all the keywords?

No, Shoutbomb notices will list your reply options for each kind of notice text. You can also always text HELP to see all the keyword options.

Will I still get email or mail notices?

Yes, this service is in addition to other notices, it does not replace email, mail, or voice call communications from your library.

How many messages will I receive? I pay per text in my mobile plan

If you regularly request and borrow library items, expect a significant volume of messages from Shoutbomb.

How do I stop receiving text notices?

Text the word "QUIT" at any time to unsubscribe from the service. You can also disable/enable certain kinds of notices. See the command list for details.



Text Keyword List

Message Settings:

HOLDS- Available hold pick-up notice
RENEW- Reminder before items are due
OVERDUE- Alerts when items are due
FEES- Alert when account hits fines limit
NOTICES- View your message settings

All notices are active by default. Toggle them on/off by texting the name/keyword of the notice.

Manage your account:

ALL- Renew all overdue & almost due items
OA-Renew all overdue items
RL-Renew items by list
RW- List items ineligible for renewal
HL-List all items on hold
MYBOOKS- List the status of all your items, holds, and fines
IOWEU- Check your fine balance

Shoutbomb functions:

SWITCHPHONE- Update your phone number or mobile provider info
RESEND- Resend past 3 days' notices
HELP- List help menu commands
TEST- Test your connection to Shoutbomb
QUIT- Unsubscribe from Shoutbomb